

Routing your email through Impactia servers using Microsoft

Office 365

IMPORTANT! If you have SPF Records, please update them BEFORE routing, as explained [here](#).

In order to route your outgoing email traffic when using Microsoft Office 365, you will need to create a FOPE Outbound Connector.

1. From the Exchange Admin Center, on the left menu select *Mail Flow*:

Office 365 ... Admin

Exchange admin center

recipients rules delivery reports message trace accepted domains connectors

permissions

compliance management + - ✎ 🗑️ ⬆️ ⬇️ 📄 ⬆️ ↻

ON	RULE	PRIORITY
There are no items to show in this view.		

mail flow

mobile

public folders

unified messaging

2. In the top menu, select *Connectors* > Under **Outbound Connectors**, click + to create a new connector.:

Office 365 ... Admin

Exchange admin center

recipients
permissions
compliance management
organization
protection
mail flow
mobile
public folders
unified messaging

rules delivery reports message trace accepted domains **connectors**

Inbound Connectors
+ ✎ 🗑️ ↻

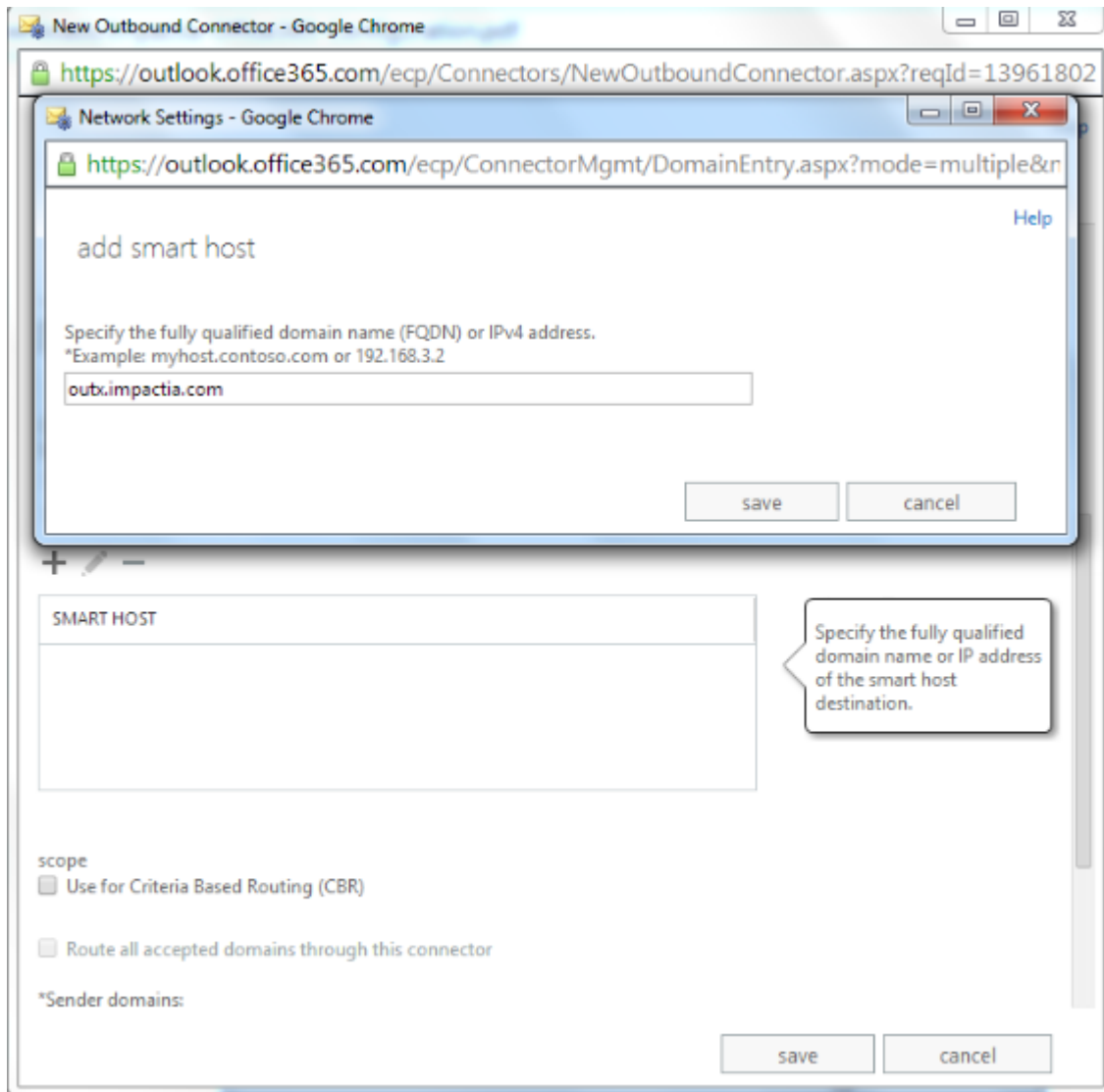
ENABLED	NAME	CONNECTOR TYPE	
<input checked="" type="checkbox"/>	Office	Partner	Office Inbound Connector Type: Partner Enabled Scope Sender domains: *

1 selected of 1 total

Outbound Connectors
+ ✎ 🗑️ ↻

ENABLED	NAME	CONNECTOR TYPE	
<input checked="" type="checkbox"/>	Outbound Smart Host for L...	Partner	Outbound Smart Host for Impactia Outbound Connector Type: Partner

3. Type **outx.impactia.com** in the Fully qualified domain name field > click save.



4. In the *New outbound connector* page type the following details :
 - *Name field: **Outbound smart for Impactia** >
 - make sure the checkbox **Enable outbound connector** is checked >
 - Connector type: check **Partner** >
 - add to the *comment field* :**Directs outbound mail to Impactia servers** >
 - Connection security: **Opportunistic TLS** > Click Save

The screenshot shows a web browser window titled "New Outbound Connector - Google Chrome" with the URL <https://outlook.office365.com/ecp/Connectors/NewOutboundConnector.aspx?reqId=13961802>. The page content is as follows:

- Page title: new outbound connector
- Section: *Name:
- Section: Enable outbound connector
- Section: Connector Type
Specify the destination of the outbound mail from the service.
 - Partner
 - On-premises
- Section: Retain service headers on transmission
- Section: Comment:
- Section: Connection Security
Specify the security connectivity requirements.
 - Opportunistic TLS
 - Self-signed certificate
 - Trusted certification authority (CA)
 - Recipient certificate matches domain
- Section: *Certificate domain:
- Buttons: save, cancel

5. In the Outbound Smart Host for Impactia select *scope* > click + and add * .
Save.

